

## THE CHALLENGE

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North Carolina's Burlington Police Department was ready to upgrade 110 officer vehicles from an antiquated Mobile Vision video capture system using VHS Tapes and a VCR in the trunk, to a more current video capture and reporting method. The goal was to find a hands free, worry free way for officers to submit and store their evidence. For a turn-key evidence capture and management solution, the Burlington Police Department also wanted to deploy body worn cameras and upgrade laptops in Mobile Data Terminals.

## THE SOLUTION

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After testing Digital Ally and Panasonic Body Worn and In Car cameras, now Retired Captain Slaughter worked with Brian Robbins from GovDirect to deploy new Panasonic camera and laptop solutions in 110 squad cars. Again in 2016, GovDirect worked with Burlington Police Department to deploy 125 Panasonic Arbitrator Body Worn Cameras to ensure every officer was issued a wearable device for evidence capture. Brian also came in to give the Burlington Police Department team a certified Arbitrator training on how to use the cameras and securely offload the evidence captured. The officers adapted quickly. Both IT and first responders were relieved to see less time spent on laptop repairs when the Dell laptops were replaced with Panasonic Toughbook.

## SUCCESS WITH GOVDIRECT

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Over several years, Burlington Police Department has worked with GovDirect to replace Dell Laptops with rugged Panasonic Toughbook laptops, in car video camera and body worn camera deployments, and a project to install cameras in 3 interview rooms.

Retired Captain Slaughter said "Brian is an exceptional employee. He goes above and beyond as far as providing service. If you have a technical question, he will find the answer if he doesn't know it, but the majority of the time he knows the answer." GovDirect and Burlington Police Department continue to work together on evidence management and mobile projects.

For more information about GovDirect and the technology we offer in the public sector, contact us with the information below.